



INTEGRATED SERVICES FOR AUTISM AND
NEURODEVELOPMENTAL DISORDERS

Date

Dear _____

The safety of ISAND clients and team members is of the utmost importance and, as a result, there may be occasions when ISAND closes because of severe weather conditions. Closure may occur before the start of a business day or part way through a business day if weather conditions deteriorate.

The decision to close is not taken lightly. Factors that are considered include: current weather conditions; forecasted conditions for the next 24 hours; road conditions in GTA; visibility; potential for freezing rain.

ISAND will align with the Toronto District School Board's (TDSB) cancellation of school buses and will close when the bus service is cancelled. A decision to close before the start of a business day will be made and announced by 7:00 a.m.

Closure notices will be listed on the ISAND website, social media outlets, and outgoing phone message. In addition, TDSB announcements about bus cancellations will be made on media outlets across the GTA. As ISAND will follow the TDSB decision, those announcements will also serve as notice to families. IF TDSB is closed for other reasons (e.g. PA DAY), please check ISAND website, social media outlets or call if the weather is, or is expected to be, severe.

If ISAND opens in the morning, and later makes a decision to close early, the announcement will be made on the ISAND website, social media outlets and outgoing telephone message. In addition, ISAND team members will attempt to contact everyone scheduled for treatment to inform them of the cancellation. TDSB announcements will be made across multiple media outlets in the GTA and will also serve as notice.

Thanks for continuing to allow ISAND to be a part of your child's continuum of care.

Sincerely,

Bob Butella
Executive director
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